



**MedStar Family  
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## **PROVIDER ALERT: IMPROVING APPEAL OUTCOMES**

MedStar Family Choice MD appreciates all provider partners and the services provided to our members. UM (authorizations), Claims, and Appeals work together to serve you and our members. We encourage all providers to utilize the resources below to reduce denials, reduce appeal submissions, and improve appeal outcomes (if an appeal is submitted).

SO, HOW CAN YOU IMPROVE APPEAL OUTCOMES?

### **BY REDUCING DENIALS AND HERE'S HOW!**

- Confirm Enrollee Benefit Eligibility
- Request prior auth (PA) before submitting a claim
- Know the rules for providing service(s)
- Check the formulary when writing a new prescription
- Submit relevant and complete clinical documents

**It's how we  
treat people.**