



MedStar Family Choice Maryland HealthChoice

Important Information Regarding Redetermination

Changes are coming to Medicaid

As of April 1, 2023, Maryland Medicaid will resume eligibility renewals (also called redeterminations) to determine if individuals and their family members qualify for coverage through Medicaid or the Maryland Children's Health Insurance Program (MCHP). Over the course of the next 12 months, all Medicaid recipients will receive a renewal notice. (Please note that not everyone is up for renewal at the same time.)

What you can do to help your patients prepare

You can help by reminding your patients who have Medicaid to:

- **Update** their contact information with the state, ensuring their mailing address, phone number, email or other contact information is correct. Your patients can go to MarylandHealthConnection.gov or call 855-642-8572 to update their contact information. Recipients can also go to their local Department of Social Services or Local Health Department for assistance.
- **Check** their mail and email for information from the state about coverage and renewal requirements
- **Complete** their renewal application promptly and return it to their state to help avoid a gap in coverage. Individuals who enroll for benefits through the Maryland Health Connection have 45 days to respond. Individuals who enroll through my MDTHINK because they are aged, blind or disabled will have 60 days to respond.

Things to note

- MedStar Family Choice is also offering support and information directly to our members to help prepare them for Medicaid redetermination. Our members will receive various forms of communication to remind them to complete their renewal when it is their turn. Phone, email, mail, texts and social media are just a few ways in which we will outreach to our Medicaid members.



- Flyers are available on the Maryland Department of Health resource page (link below). We encourage you to distribute these flyers to your Medicaid patients to help them keep their health insurance coverage.
- If a patient or their family member no longer qualifies for Medicaid or MCHP, they may be able to buy a health plan through the Maryland Health Benefit Exchange or their employer

Resources

For more details on redeterminations, go to <https://health.maryland.gov/mmcp/pages/medicaidcheckin-providers.aspx> for additional information. This site will be continuously updated. Please be sure to check here often for the most current information and resources related to Maryland Medicaid Redetermination.

KEEP YOUR INFO CURRENT.

KEEP YOURSELF INSURED.

CHANGES ARE COMING TO MARYLAND MEDICAID.

Medicaid renewals won't be automatic this year. Check in to make sure your contact information is up to date, so that you can receive important notices on any changes to your health insurance.



SCAN THE CODE

To get started, log in to your account at
MarylandHealthConnection.gov/Checkin
or call 855-642-8572



maryland  health
connection™


Maryland
DEPARTMENT OF HEALTH

MANTENGA SU INFORMACION ACTUALIZADA.

MANTÉNGASE ASEGURADO.

PROXIMAMENTE HABRÁ CAMBIOS EN MARYLAND MEDICAID.

Las renovaciones de Medicaid no serán automáticas este año. Asegúrese de que su información de contacto esté actualizada para poder recibir avisos importantes sobre cambios en su seguro médico.



ESCANEE EL CÓDIGO

Inicie sesión en su cuenta en
MarylandHealthConnection.gov/Checkin
o llame al 855-642-8572



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connection

Maryland
DEPARTMENT OF HEALTH