

MEDICAID REDETERMINATION EFFORTS ACTIVELY UNDERWAY

Maryland HealthChoice

April 18, 2023

MedStar Family Choice is partnering with the Maryland Department of Health (MDH) to ensure those that are eligible for Medicaid, continue to remain enrolled as the public health emergency sunsets.

Maryland Medicaid renewals are NOT automatic this year and require action on the part of the Medicaid beneficiary. MDH has launched the Medicaid redetermination campaign and created various media to help notify Medicaid recipients of the action needed on their part to maintain Medicaid coverage.

Please review this important General Provider Transmittal No. 90 issued by MDH and pay close attention to the available Provider toolkit that has been created to help build awareness to all Medicaid members.

This provider toolkit can be found at:

<https://health.maryland.gov/mmcp/Pages/MedicaidCheckIn-Providers.aspx>.

Please watch and share this video clip to learn more about Medicaid Check-In and how to help our participants: <https://www.youtube.com/watch?v=CBHxYbxwIAE>

For questions concerning this Provider Alert, please contact your respective Provider Relations Department:

- MFC-Maryland during business hours: Monday through Friday (8:30am to 5:00pm). Phone: **800-905-1722 Option 2**. Email: mfc-providerrelations2@medstar.net
- MFC-Maryland Ancillary Contracting Department. Email: mfc-ancillary@medstar.net



Wes Moore, Governor · Aruna Miller, Lt. Governor · Laura Herrera Scott, M.D., M.P.H., Secretary

Maryland Medical Assistance Program
General Provider Transmittal No. 90
April 18, 2023

TO: All Providers
 FROM: *Tricia Roddy*
 Tricia Roddy, Deputy Medicaid Director
 Maryland Medicaid
 RE: Medicaid “Check-In” Campaign 2023

NOTE: Please ensure that the appropriate staff members in your organization are informed of the contents of this transmittal.

Changes are coming to Maryland Medicaid

MDH asks for your partnership during this time to spread the word about our Medicaid Check-In campaign. During the COVID-19 public health emergency, Marylanders who were enrolled in Medicaid (also called Medical Assistance) continued to be covered, even if they were no longer eligible.

Medicaid renewals will not be automatic this year. Starting in April 2023, Maryland will begin making Medicaid eligibility reviews again. Not everyone will be up for renewal at the same time. These renewals will take place over 12 months.

Medicaid participants must make sure their contact information is up to date. This way, participants are able to be contacted when it is their time to renew.

The Maryland Department of Health (MDH), along with our partners, including HealthChoice Managed Care Organizations (MCOs), the Maryland Department of Human Services (DHS), and the Maryland Health Connection (MHC), recently launched a statewide communications campaign to alert participants of the upcoming changes.

Provider Partnership

To reduce the number of qualified members that could lose their coverage, MDH created an outreach [toolkit](#) to support providers, advocates, and partners with key messaging and resources to make sure participants know how to renew their coverage and are aware of other affordable health coverage options if needed. MDH will update this throughout the unwinding period, April 2023 through April 2024.

MDH encourages partners to use the messages, templates, and other informational resources available in this toolkit in their own outreach and ask that you help us in sharing consistent messages to ensure participants get the information they need while minimizing potential confusion.

Watch this short, informational video to learn more about Medicaid Check-In and how to help our participants [here](#). MDH will upload this video to the provider toolkit as well.

Participant Redetermination Dates

Providers can find out when a participant is due for redetermination by checking the Eligibility Verification System (EVS). Please call 1-866-710-1447 or visit www.emdhealthchoice.org. This functionality will go-live in early April 2023.

Please note, MDH is also working with the Chesapeake Regional Information System for our Patients (CRISP) Health Information Exchange (HIE) to provide healthcare delivery organizations with a secure report of all their participants who will face redetermination within the next 90 days. While currently in a testing phase, CRISP aims to have this information available to all interested providers by the end of June 2023. Interested providers will receive a monthly managed file transfer (MFT) via CRISP. The file will include information for the current month and ninety (90) days into the future at a given time.

The Medicaid Check-In [Provider Page](#) includes additional information and instructions on checking EVS or working with CRISP to find redetermination dates.

Additional Resources

Please find more provider information and provider toolkit at this link:
<https://health.maryland.gov/mmcp/Pages/MedicaidCheckIn-Providers.aspx>.

Please find participant specific information at this link:
<https://health.maryland.gov/mmcp/Pages/MedicaidCheckIn-Participants.aspx>.

For questions or to suggest FAQs, please reach out to: mdh.medicaidcheckin@maryland.gov.