



MedStar Family Choice

December 17, 2021

Dear Provider:

As noted in our previous correspondence sent in October, MedStar Select will no longer be offered by MedStar Family Choice. Effective January 1, 2022, the MedStar Select product will be administered by CareFirst BlueCross BlueShield.

Please note that for services rendered up through December 31, 2021, claims should continue to be sent to the address below.

Electronic Submission: Payer ID 251MS

Mail paper claims to: MedStar Claims
PO Box 1200
Pittsburgh, PA 15230-1200

In addition, any appeals for services rendered through December 31, 2021 should continue to be sent to the following address:

MedStar Provider Appeals
PO Box 269
Pittsburgh, PA 15230-0269

For inpatient services which start prior to and extend beyond December 31st, providers should continue to submit claims to the address above. **Note:** Any claims submitted after June 30, 2022 must be sent to CareFirst BlueCross BlueShield. For Select members who remain in an inpatient facility after December 31st, providers should continue to call (855)242-4875 or fax (855)431-8762 for concurrent review and continued authorization of the inpatient stay.

Any open authorizations that have been obtained for services to be performed after December 31st, will be honored. Providers will not be required to obtain a new authorization from CareFirst BlueCross BlueShield.

All MedStar Select members will be receiving new identification cards. Please be sure to look closely at both the front and back of the card for updated policy and payment information. For dates of service rendered on and after January 1, 2022 providers must submit claims to CareFirst BlueCross BlueShield. You will be receiving additional information directly from CareFirst regarding the transition, as well as specific instructions on treatment of and payment for services rendered to MedStar Select members beginning on January 1, 2022.

**It's how we
treat people.**



MedStar Family Choice

Please remember that this change to MedStar Select **does not** impact your participation status in any other MedStar Family Choice Products (i.e., Maryland Medical Assistance and District of Columbia Medical Assistance).

Thank you for your continued care of MedStar Select members.

Sincerely,

Lesley Wallace
VP Government Contract Management
and Oversight
MedStar Family Choice

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treat people.**